



Care and Maintenance of Window Treatments

Introduction

This document was developed as a source of general information related to the cleaning and maintaining of Lutron window treatments. Specific care and cleaning recommendations for each type of window treatment fabric can be found at LutronFabrics.com



Care and Cleaning Methods



Hand Dusting

Most routine care of Lutron window treatments will consist of dust removal. Hand dusting is best done using gentle methods which minimize the possibility of damaging or disturbing woven fabrics, lift cords, venetian slats, etc. Soft filament and feather dusters are recommended. Careful wiping with a soft, lint-free cloth may also be effective.



Vacuuming with a Soft Brush Attachment

As stated above, most routine care of Lutron window treatments will consist of dust removal. When hand dusting isn't practical due to the height of a window or other factors, vacuuming is an effective method. Use a soft brush attachment to temper the strength of suction and help lift unwanted dust and fibers from the surface of fabrics, cornices, and lineals. Rigorous vacuuming can distort the fabric and is not recommended.



Damp Cloth

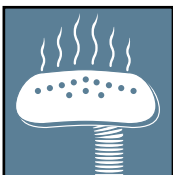
If unresolved soiled areas remain after dusting and vacuuming, they may be cleaned with a damp cloth. Use a clean, white, lint-free cloth, lightly dampened with clean water only. Wring the cloth thoroughly to prevent excess water. Wipe gently with light pressure only. Hard, fast, or excessive rubbing can distort the fabric and is not recommended.



Spot Cleaning

In the event that fabric in a Lutron window treatment becomes soiled or stained, spot cleaning with a mild detergent and water may be appropriate. Use detergent that is intended for fabrics and does not contain fabric softener additives or harsh chemicals such as bleach, ammonia, etc. Apply diluted detergent by blotting with a clean cloth. Do not rub. Then, use a second clean cloth to apply a clear-water rinse. Allow to dry thoroughly.

Any cleaning product should be tested on a small, inconspicuous area prior to broad application on the shade panel. A memo sample of the fabric may also be obtained through LutronFabrics.com for testing purposes.



Low Heat Steaming

Steam cleaning is not recommended as a method of regular care of Lutron window treatments. However, application of low heat steam as a means of wrinkle removal is acceptable for many of the soft fabrics in the Lutron collections.



Professional Cleaning

Reputable drapery and upholstery cleaning services are experts in fabric care and the cleaning methods that work best for specific materials. The methods referenced in this guide are:

Ultrasonic: Usually involves taking down the window treatment and dipping in an ultrasonic bath. This is a very effective cleaning method, and may even include anti-static treatment to help repel dust.

Injection/Extraction: Similar to the popular carpet cleaning method, loose dust and dirt are removed with a vacuum, then, a cleaning solvent is applied, (injection), and immediately suctioned out, (extraction). This heat and agitation-free method can often be performed with shades and drapes left in place.

Dry Cleaning: Typically appropriate for drapery fabrics, this method is actually similar to injection/extraction, but is usually done off-site, although service providers who offer on-site dry cleaning do exist.



Product Maintenance

Lutron window treatment systems are manufactured to provide maintenance-free performance for the life of the product. All internal and external components are designed to function without user intervention aside from normal operational input. After a product has been installed correctly by a qualified installer, there is no mechanical upkeep required. In the event adjustments or repairs are needed, the original provider of the systems should be notified. All adjustments and repairs must be made by qualified personnel.

Lutron Window Treatments are backed by Lutron's limited 8-Year Warranty on all components.

http://www.lutron.com/TechnicalDocumentLibrary/Window_Systems_Warranty.pdf



Fabric Care

Roller Shades

Lutron roller shade fabrics are manufactured and process treated for extra strength to prevent wear. Lutron roller shade fabrics are not easily damaged and require only light maintenance to keep them dust and dirt free. Fabrics can be periodically dusted in place using a feather duster or vacuum with a soft brush attachment.

If staining occurs, most* fabrics may be cleaned with a mild detergent and water applied with a soft cloth. Follow this with a thorough rinsing of clean water and allow the shade to air dry in an unrolled position. There are also numerous restorative vinyl cleaners on the market that can clean and revitalize vinyl and PVC coated sheer weave fabrics, if desired.

Any mild cleaning product should be tested on a small, inconspicuous area prior to broad application on the shade panel. A memo sample of the fabric may also be obtained through LutronFabrics.com for testing purposes.

* Visit LutronFabrics.com for material-specific cleaning recommendations.

Special instructions:

Acrylic-Backed Blackout Fabrics

- Do not spot clean or apply liquid of any kind to the backside of acrylic-backed or blackout fabrics. Acrylic backing must be kept dry.

Coated screen materials

- Do not use solvents or any abrasive substances which might damage the coating, including hydrocarbon based cleaners; e.g., mineral spirits, paint solvents
- Avoid strong cleaners and disinfectants, especially those containing quaternary ammonium compounds or phenols

Metalized back materials

- All metalized coated fabrics must be handled with care to avoid damage. Use only a hand duster, cool compressed air, or low-suction vacuum on the metalized side of the fabric

Fabric-wrapped fascia

- Lutron Fabric-Wrapped Fascias require only light maintenance to stay dust and dirt free. Fascia fabric can be periodically dusted using a feather duster or vacuum with a soft brush attachment



Hand Dust



Soft Brush Attachment



Damp Cloth



Spot Clean



Fabric Care *continued*

Honeycomb Shades

Lutron Honeycomb shade fabrics are designed to be dirt and dust resistant. Shades may be routinely cleaned with a feather duster or gently vacuumed with a soft brush attachment. If staining occurs, fabrics may be spot-cleaned with a mild detergent and water using a soft cloth. Gently blot stains or spots and avoid rubbing motions that may crease or damage the fabric. Gently blot area with clean water to rinse any detergent residue. Allow the shade to dry completely in the lowered position. Dry cleaning or Ultrasonic cleaning IS NOT recommended.



Hand Dust



Soft Brush Attachment



Spot Clean

Horizontal Sheer Blinds

Lutron Horizontal Sheer Blinds are made of 100% polyester, making them inherently durable and resilient. Nevertheless, care must be taken to avoid wrinkling the fabric, particularly where the vanes meet the facings. regular light dusting with a feather duster is all the cleaning needed in most circumstances. For more thorough dust removal, use a low-suction handheld vacuum or gently blown cool, compressed air. DO NOT spot clean.

Visit LutronFabrics.com for material-specific cleaning recommendations.



Hand Dust



Soft Brush Attachment

Special instructions for fabric-wrapped fascia on Horizontal Sheet Blinds:



Spot Clean

If staining occurs on the fabric-wrapped fascia, it may be spot-cleaned with a mild detergent and water using a soft cloth. Gently blot stains or spots, and avoid rubbing motions that may crease or damage the fabric. Gently blot the treated area with clean water to rinse any detergent residue. Allow the fabric to dry completely.



Fabric Care *continued*

Soft Drapery

Lutron soft fabrics for pinch pleated or ripple fold draperies can be routinely dusted using a vacuum cleaner with a soft brush attachment. Use a feather duster on silk fabrics and embroidered fabrics.

Draperies may also be cleaned through a professional service. Contact a local professional cleaning service for more information. If drapery cleaning service needs the fiber content of a specific fabric, it can be found on the back of the sample cards in the Avant Collection Fabric Binder.

Steaming may be done to remove wrinkles from some fabrics. DO NOT use steam on silk fabrics. Steaming IS NOT recommended for fabrics with embroidery or injected yarns because the material can shrink and pucker around the embroidery stitching.



Professional Clean



Low-Heat Steam



Spot Clean

Wood Blinds

Lutron wood blind slats can be routinely cleaned using a soft feather duster or gently vacuum with a soft brush attachment. A soft cloth or blind duster may also be used to dust the slats. Tilt slats fully closed in both directions to gain access for dusting to both sides of the slat material. DO NOT use cleansers or furniture polish as they may damage the slats. Take care not to get your venetian blinds wet when washing windows with spray cleaners. Protect wood and aluminum blinds from rain or moist environments.

If stained wood slats become accidentally scratched, touch-up wood stain markers for furniture may be used to conceal the damage. Test the markers on a bare piece of wood to determine best match.



Hand Dust



Soft Brush Attachment

Special instructions for decorative tapes:



Spot Clean

Decorative fabric tapes may be routinely dusted or vacuumed with a soft brush attachment. Fabric tapes may be spot cleaned using clean water and a mild detergent. DO NOT rub the fabric tapes, but blot them to avoid damaging the fabric. Blot-rinse with clean water to rinse away any detergent residue. Allow fabric tapes to dry with the blind in the lowered position and the slats tilted to an open/horizontal position.



Additional Resources

Customer Assistance:

(844) LUTRON1 (588-7661)

Lutron Support Center

<http://www.lutron.com/Support>

Lutron Online Support Community Forums

<http://forums.lutron.com/>

Lutron Shading Solutions Limited 8-Year Warranty:

http://www.lutron.com/TechnicalDocumentLibrary/Window_Systems_Warranty.pdf

Cable Guided Shade Fabric Sag:

http://www.lutron.com/TechnicalDocumentLibrary/App_Note_404_-_Cable_Guided_Shade_Sag.pdf

Custom Seams in Angled Cable Guided Shades:

http://www.lutron.com/TechnicalDocumentLibrary/App_Note_405_-_Custom_Seam_in_Angled_Cable_Guided_Shade.pdf

Managing Fabric Edge Fray:

http://www.lutron.com/TechnicalDocumentLibrary/048_411.pdf

Roller Shade Aesthetics:

<http://www.lutron.com/TechnicalDocumentLibrary/ShadeAestheticBasics.pdf>

Fabric Cleaning Guides:

<http://www.lutron.com/en-US/Products/Pages/ShadingSystems/Fabrics/PerformanceSpecs/CleaningInstructions.aspx>

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